

Welcome to Amsterdam!

**The venue, the program
and COST progress**

Today: Accessibility as Knowledge

11:15 Accessibility planning in Amsterdam

By Luca Bertolini

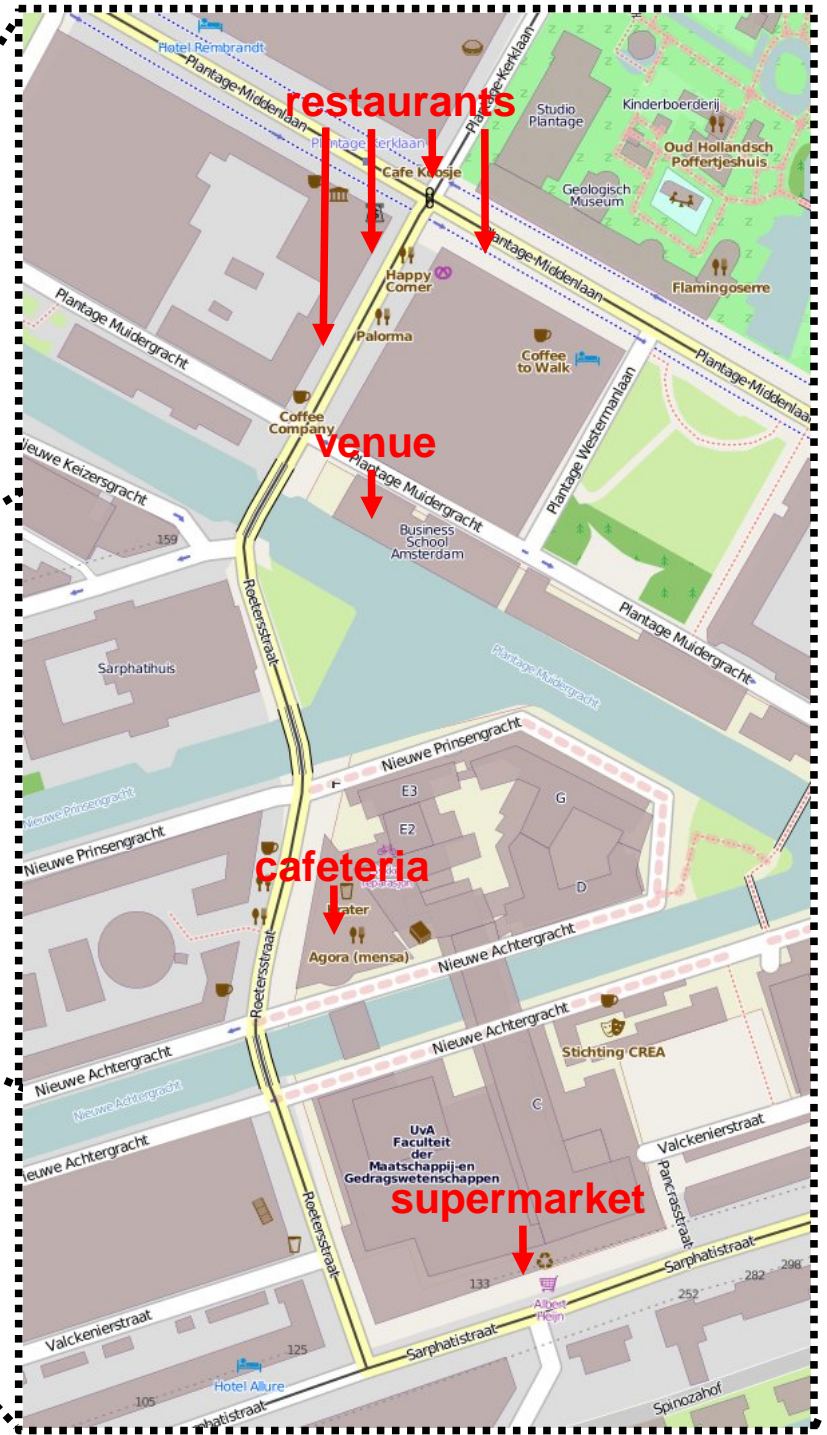
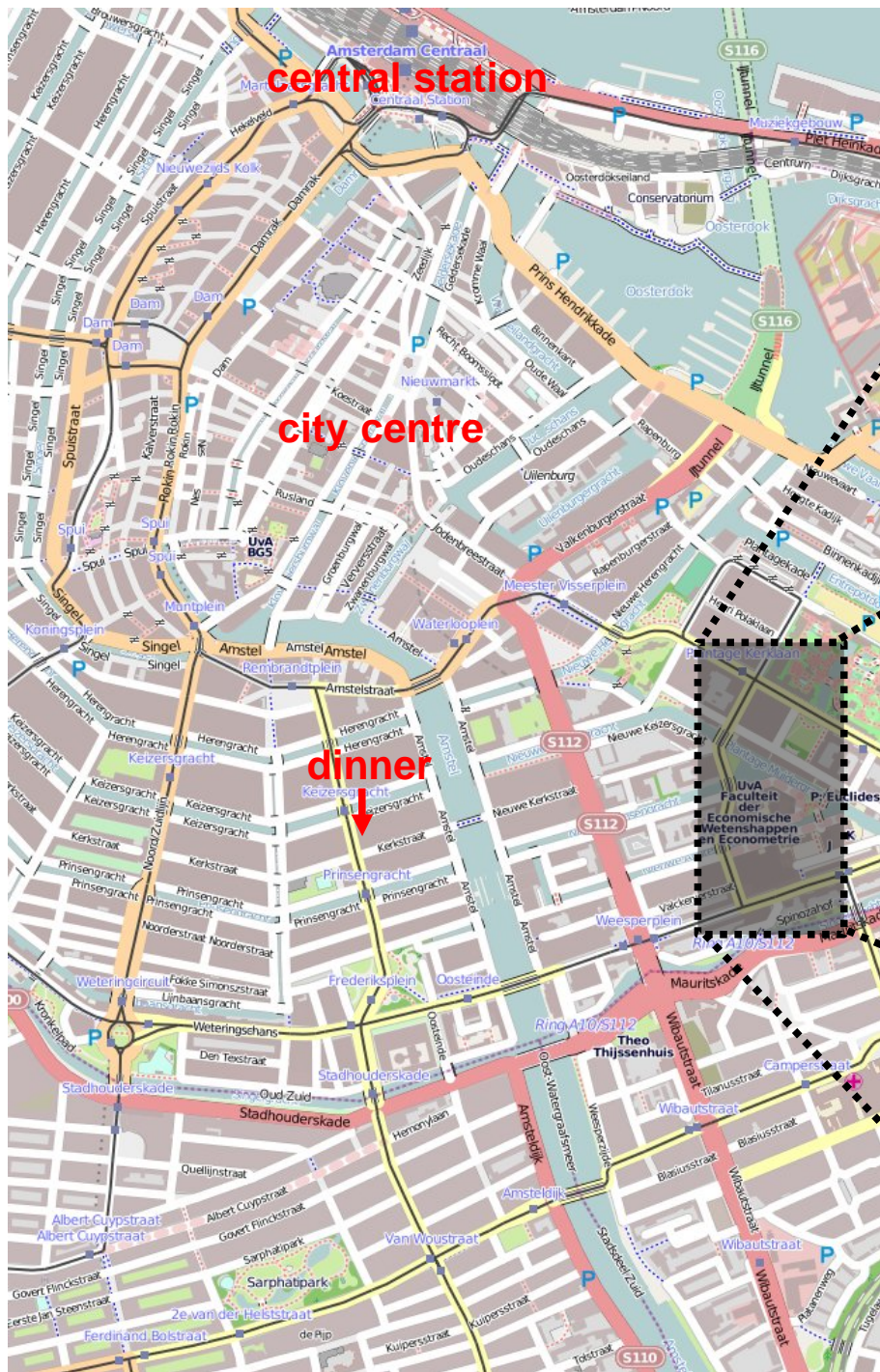
12:00 The role of indicators in strategy making processes

By Thomas Fischer (invited keynote speaker)

12:45 Lunch

to

13:45 *At different places near this building*



Today: Process Protocol & MC Meeting

- 13:45 Presentation on the Process Protocol of Pilot Workshop**
Marco te Brömmelstroet, Benjamin Büttner, Lidia Zakowska
- 14:30 Q&A / Discussion on Process Protocol of Pilot Workshop**
Everybody (“do we want to do it like this” & “can we do this at home”)
- 15:15 Coffee break**
- 15:45 MC Meeting**
to Everyone may participate but only MC members or MC
- 17:00** *substitutes replacing absent MC members may vote*
- 20:00 Dinner at Restaurant Sluizer**
Utrechtsestraat 41 45, 1017 VH Amsterdam

Tomorrow: Scientific Discussion Session 1

9:00 Measuring impacts of process interventions in controlled experimental environments

By Etienne Rouwette (invited Keynote Speaker)

10:15 Coffeebreak

Measurement Protocol

15:15 Presentation on the Pilot Workshop: Measurement Protocols

By Dimitris Milakis, Roger Mellor

11:30 Discussion on Pilot Workshop: Measurement Protocols

Everybody (“do we want to do it like this” & “can we do this at home”)

12:45 Lunch
to
13:30 *At different restaurants nearby*

13:30 Parallel WG Meetings
to
15:00 *WG 2 and WG 3*

15:00 Closing discussion and goodbye
to
15:45

15:45 Parallel WG Meetings
WG 4

16:30 Possibility to join a city tour